



Vendor Management for IT

Best practices in vendor management have always been important to IT leaders and will only be more so should outsourcing continue to increase.

This class covers key elements of excellence in vendor management including sourcing, using vendors to build a business case, communicating priorities, the competitive vendor landscape, contracts and negotiating, collaboration and partnership with key vendors, vendor risk assessment, vendor performance issues, transparency and other best practices.

Providers and strategic partners

- Vendor types
- Approved vendor lists
- Approved product lists

Key vendor considerations

- Technical
- Operational
- Financial
- and many more ...

Vendor management life cycle

- Business case definition
- Business requirements definition
- Service Level Agreement (SLA) definition
- and more ...

Vendor oversight

- Vendor audits
- Risk assessment and mitigation
- Industry specific compliance considerations
- and more ...

Outsourcing and cloud considerations

- Data movement and governance
- Change control processes
- Definition and communication of priorities
- and more ...