



## Manager Ethics for IT

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This class discusses both ethical issues and ethical practices with the goal of reminding people to act ethically for the good of the company, their staff and themselves.

From an issue perspective, it raises various difficult scenarios, with the goal of providing the manager with food for thought on how to handle these topics if the need arises. From an ethical practices perspective, it highlights a number of important and commonplace topics and suggests appropriate management responses.

Listed below are some of the topics covered in this class:

### Thoughts on manager ethics

- Importance of doing the right thing
- Importance of not doing the wrong thing
- Wow, I did the wrong thing, now what?

### Things you should do

- Developing trust
- Allowing for employee's personal needs
- The rule of no surprises

### Things you should not do

- Playing favorites
- Making promises you can't keep
- Making racial, sexual, or other jokes in bad taste

### The IT Things

- Editing data outside audit trails/logs
- Pirated software
- Distributing unlicensed software
- Taking company source code when you leave

### Food for thought

- Someone is doing something illegal, but for the good of the firm. What do you do?
- Should you ever lie to a subordinate? Why or why not and under what circumstances?
- You saw someone sexually harassing a team member before you were the manager and didn't think that it was your place to act. Now, as their manager, what do you do?